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CITY PEOPLE

History proves a guide to solving disputes

The Business Banking Resolution Service is due to provide redress to small businesses failed by banks. Cynics may have thought it would not be long before conflicted “big four” audit firms got in on the scheme. Kudos, then, to the service for instead choosing the Centre for Effective Dispute Resolution, a charity, to help them. Perhaps. It’s worth noting that chief adjudicator at the BBRS, Alexandra Marks, stepped down as chairwoman of the centre in November. **Cosy.**